ALCATEL onetouch idol 3

6039A

Quick Start Guide

Thank you for buying ALCATEL ONETOUCH 6039A. We hope you will enjoy your high-quality mobile communication experience.

For more information about how to use your device, please visit www.alcatelonetouch.com to download the complete user manual. From the website, you can consult the FAQ, perform software upgrades, etc.

BC

ALCATEL onetouch

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SAR

www.sar-tick.com

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on page 32 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Your mobile .....

1.1 Keys and connectors

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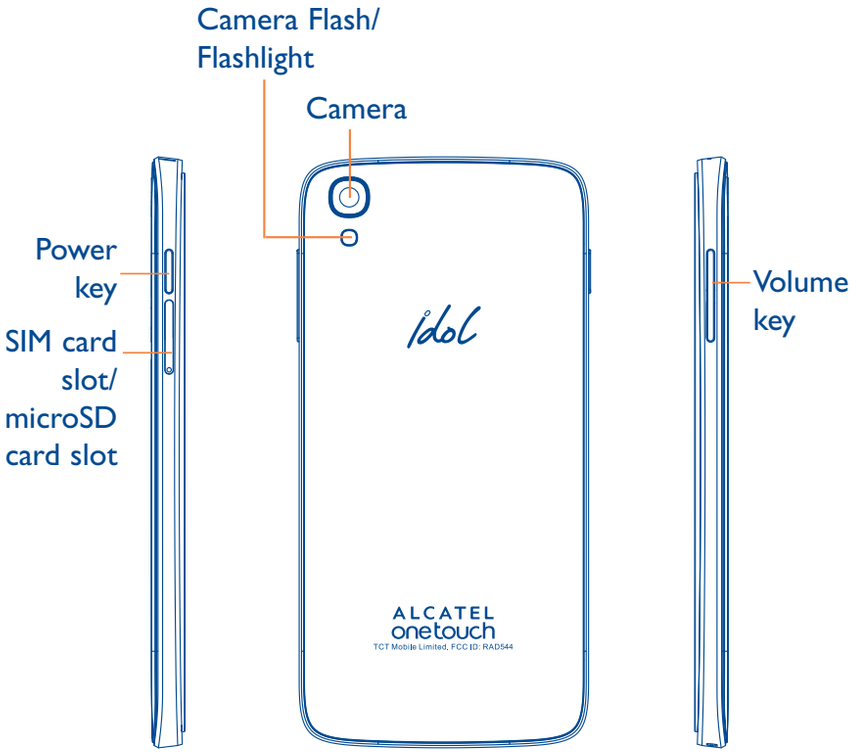

Menu key

- Touch to view recently used applications.

Home key

- From any application or screen, touch to return to the Home screen.
- Touch and hold to pop up Google search icon. Slide your finger to the icon to open Google search.

Back key

- Touch to go back to the previous screen, or to close a dialog box, options menu, the notification panel, etc.

These keys are visible when the phone is unlocked.

Power key

- Press: Lock the screen/Light up the screen.
- Press and hold: Show the pop-up menu to select from Power off/Restart/Airplane mode.
- Press and hold the **Power** key and **Volume up** key to reset.
- Press and hold the **Power** key and **Volume down** key to capture a screenshot.
- Press and hold the power key for at least 10 seconds to force reboot or hold it longer to power off.

Volume Keys

- In call mode, adjusts the earpiece or headset volume.
- In Music/Video/Streaming mode, adjusts the media volume.
- In general mode, adjusts the ringtone volume.
- Mutes the ringtone of an incoming call.
- In camera preview mode, press **Volume up** or **down** key to enter burst shoot.

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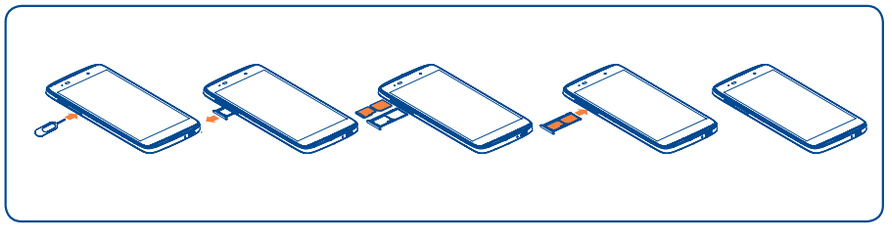
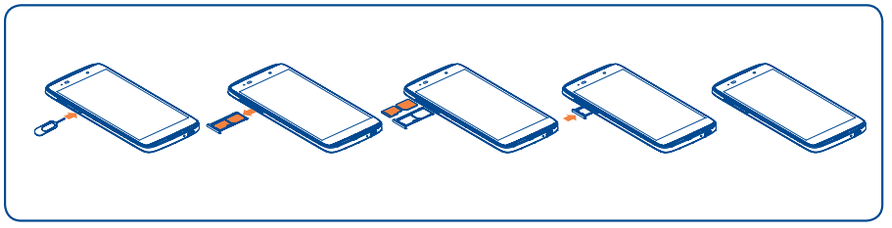
1.2 Getting started

1.2.1 Set up

Inserting or removing the SIM/microSD card

You must insert your SIM card to make phone calls. You do not need to power off your phone before inserting or removing the SIM card as this phone can support hot swap.

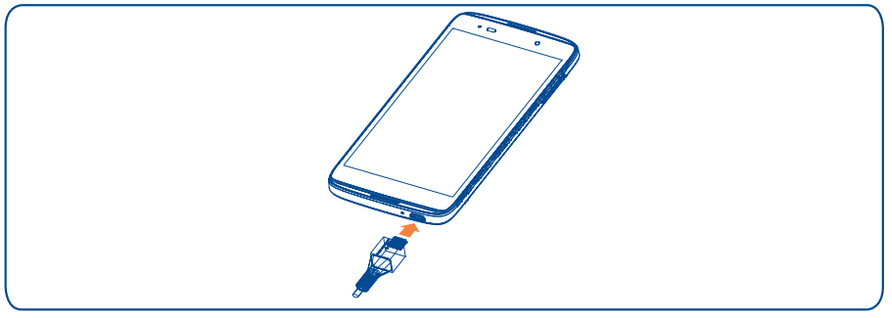




Before you install or remove the SIM card or microSD card, insert the SIM card tool provided into the small opening on the side of the device. The SIM/microSD card tray will pop out..

Your phone only supports micro-SIM cards. Do not attempt to insert other SIM types like mini and nano cards; otherwise this may cause damage to your phone.

Charging the battery



Connect USB cable provided to your phone and charger. Then, connect charger to electrical outlet. The LED indicator will light while charging.

To reduce power consumption and energy waste, when the battery is fully charged, disconnect your charger; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

1.2.2 Power on your phone

Hold down the **Power** key until the phone powers on. It will take a few seconds before the screen lights up.

Set up your phone for the first time

The first time you power on the phone, you should set the following options: Language, Google account, etc.

Even if no SIM card is installed, your phone will still power on and you will be able to connect to a Wi-Fi network, sign into your Google account and use some of the phone's features.

1.2.3 Power off your phone

Hold down the **Power** key from the Home screen until the phone options appear, select **Power off**.

1.3 Home screen

You can move all of the items (applications, shortcuts, folders and widgets) you use most frequently to your Home screen for quick access. Touch the **Home** key to switch to the Home screen.

Status bar
- Status/Notification indicators
- Touch and drag down to open the notification panel.

Search bar
- Touch ❶ to enter text search screen.
- Touch ❷ to enter voice search screen.

Touch an icon to open an application, folder, etc.

Favorite tray applications
- Touch to enter the application.
- Touch and hold to move or change applications.

Touch to enter application list.

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The Home screen is provided in an extended format to allow more space for adding applications, shortcuts etc. Slide the Home screen horizontally left and right to get a complete view.

1.3.1 Using the touchscreen

Touch

To access an application, touch it with your finger.

Touch and Hold

Touch and hold the item to enter the available options.

Drag

Place and hold your finger on the screen to drag an object to another location.

Slide/Swipe

Slide/Swipe your finger up/down and left/right to scroll through screens, applications, web pages etc.

Flick

Flick your finger across the screen to move through screens faster.

Pinch/Spread

Place your index finger and thumb on the screen and draw them apart or together to scale an element on the screen.

Rotate

Automatically change the screen orientation from portrait to landscape by turning the phone sideways to have a better view.

1.3.2 Status bar

From the status bar, you can view both phone status (to the right side) and notification information (to the left side).

Status icons

G	GPRS connected		No signal
G	GPRS in use		Alarm is set
E	EDGE connected		Bluetooth is on
E	EDGE in use		Connected to a Bluetooth device
3G	3G connected		Speakerphone is on
3G	3G in use	R	Roaming
H	HSPA (3G+) connected		Headset connected
H	HSPA (3G+) in use		No SIM card installed
H+	HSPA+ connected		Vibrate mode
H+	HSPA+ in use		Battery is very low
4G	4G connected		Battery is low
4G	4G in use		Battery is partially drained
	Signal strength		Battery is full
	Wi-Fi is on		Battery is charging
	Connected to a Wi-Fi network		GPS is on
	Airplane mode		

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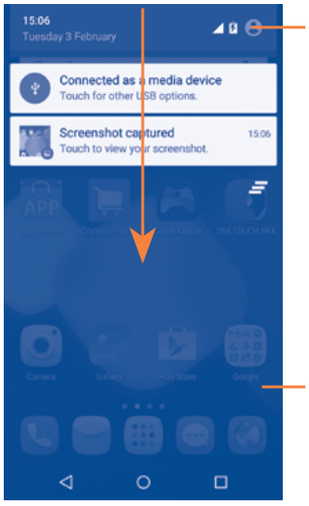
Notification icons

	New Gmail message		Missed call
	New Email message		Call forwarding is on
	New text or multimedia message		Song is playing
	Problem with SMS or MMS delivery		Connected to VPN
	New Google Hangouts message		Radio is on
	New voicemail		Uploading data
	Upcoming event		Download finished
	Screenshot captured		Select input method
	Both USB tethering and portable hotspot are on		An open Wi-Fi network is available
	USB tethering is on		Phone is connected via USB cable
	Portable Wi-Fi hotspot is on		System update available
	More notifications are hidden		Carrier data use threshold approaching or exceeded

Touch and drag down the Status bar to open the Quick setting panel or Notification panel. Touch and drag up to close it. When there are notifications, you can touch them to access notifications directly.

Notification panel

When there are notifications, touch and drag the Status bar down to open the Notification panel to read more detailed information.



Touch to switch to the quick setting panel.

Touch to clear all event–based notifications (other ongoing notifications will remain).

Quick setting panel

Touch and drag the Notification panel down or touch to open the Quick setting panel. You can enable or disable functions or change modes by touching the icons.

Touch to enter user screen.

Touch to access **Settings**, where you can set more items.

1.3.3 Lock/Unlock your screen

To protect your phone and privacy, you can lock the phone screen by creating a variety of patterns, PIN or password etc.

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1.3.4 Personalize your Home screen

Add

You can touch and hold a folder, an application, or a widget to activate Move mode and drag the item to any Home screen you prefer.

Reposition

Touch and hold the item to be repositioned to activate Move mode, drag the item to the desired position and then release. You can move items both on the Home screen and the Favourite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

Remove

Touch and hold the item to be removed to activate Move mode, drag the item up to the top of the icon, and release after the item turns red.

Create folders

To improve the organization of items (shortcuts or applications) on the Home screen, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

Wallpaper Customization

Touch and hold the home screen, then touch **Wallpapers** to customize wallpapers.

1.3.5 Volume adjustment

You can set the ringer, media and phone ringtone volumes to your preference by pressing the **Volume up/down** key, or touching **Settings\Sound & notification\Media volume** to set the volume.

2 Text input.....

2.1 Using Onscreen Keyboard

Onscreen Keyboard settings

Touch **Settings\Language & Input**, touch the keyboard you want to set up and a series of settings will become available for your selection.

Adjust the Onscreen Keyboard orientation

Turn the phone sideways or upright to adjust the Onscreen Keyboard orientation. You can adjust it by changing the settings (Touch **Settings\Display\When device is rotated\Rotate the contents of the screen**). Also your phone screen is reversible. (Touch **Settings\Display\Reversible**).

Enabling the Reversible setting will allow the User Interface of the display to rotate a full 180 degrees so that the phone can be used in an upside-down ("reversed") orientation. Your phone can also make or receive calls in this reverse mode due to its unique design of dual microphones and speakers. Please refer to Section 3.2 of this User Guide for further instructions on the proper use of this feature.

2.1.1 Keyboard

New message
To
Type message
Touch to enter text or numbers.
Touch to switch "abc/Abc" mode; Touch & hold to switch "abc/ABC" mode.
Touch to switch between symbol and numeric keyboard.
Touch & hold to select symbols.
Touch to input comma; touch & hold to show input options.

2.2 Text editing

You can edit the text you have entered.

- Touch and hold or double-tap within the text you would like to edit.
- Drag the tabs to change the highlighted selection.
- The following options will show: **Select all** , **Cut** , **Copy** and **Paste** .
- Touch the icon to go back without any action.

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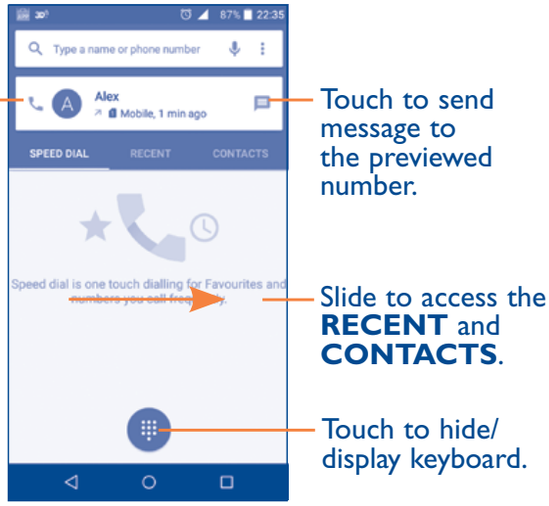
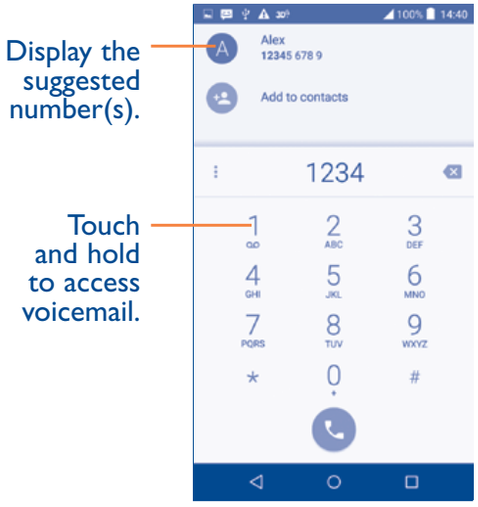
3 Phone call.....

3.1 Placing a call

In either Normal or Reverse Mode orientation, the following instructions apply in regards to making voice calls with this device.

You can easily place a call using **Phone**. Touch the Application tab from the Home screen and select **Phone**.


Touch to call the previewed number.
Touch to send message to the previewed number.
Slide to access the **RECENT** and **CONTACTS**.
Touch to hide/ display keyboard.
Type a name or phone number
Alex
Mobile, 1 min ago
SPEED DIAL
RECENT
CONTACTS
Speed dial is one touch dialling for Favourites and numbers you call frequently.



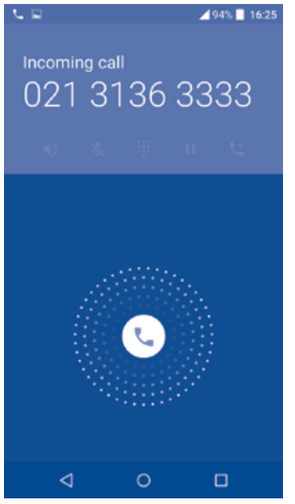
Enter the desired number from the keyboard directly and touch to place the call or select a contact from **CONTACTS** or **RECENT** by sliding or touching tabs, then choose your target SIM card to make the call.

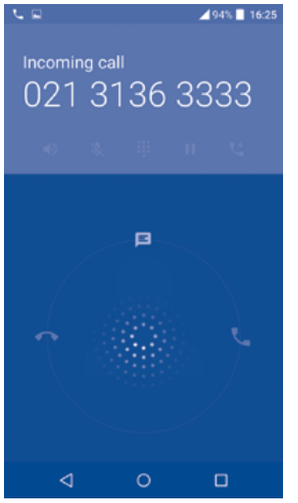
The number you entered can be saved to **Contacts** by touching and then touching **Create new contact**.

If you make a mistake, you can delete the incorrect digits by touching .

To hang up a call, touch or the **Power** key (when the **Call settings\Power key ends call** option is activated).

3.2 Answering or rejecting a call





When you receive a call:

- Slide the icon to the right to answer;
- Slide the icon to the left to reject;
- Slide the icon upwards to reject the call by sending a preset message.

To mute the ringtone volume of an incoming call, press the **Volume up/down** key or turn the phone over (when the **Settings\ Gestures\Turn over to mute** option is activated).

For your convenience, your phone features a unique Reversible UI, which ensures functionality, including normal call, even the phone is held in reverse (upside-down) position.

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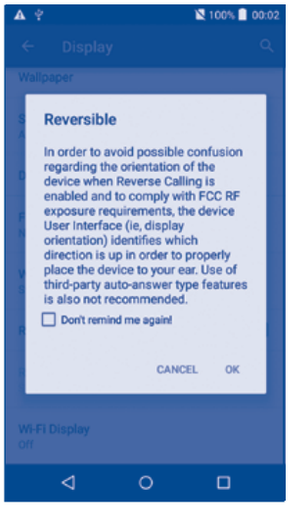
3.2.1 Reversible call functionality

Your phone features a unique Reversible UI, which ensures complete functionality. When this feature is enabled through the **Settings\ Display\Reversible** menu, it allows normal calls to be made or received even when the phone is held upside down. The reversed UI will appear upright and normal, even if the phone is upside down.

When in the reversed position, the phone UI will appear upright and normal. The phone will function normally in all respects as it relates to interacting with the display, except that the power and volume keys will be on the opposite sides of their normal position. Also, take care to remember that the camera lenses (front and back) will be toward the lower edge of the device when in the reversed orientation. Please note that while a call is connected (user has selected Answer or Send), the UI will be fixed for the duration of the call. To disable the Reversible feature, simply go to the **Settings\ Display** setting menu and uncheck the **Reversible** box.


100% 00:02
Display
Wallpaper
Reversible
In order to avoid possible confusion regarding the orientation of the device when Reverse Calling is enabled and to comply with FCC RF exposure requirements, the device User Interface (ie, display orientation) identifies which direction is up in order to properly place the device to your ear. Use of third-party auto-answer type features is also not recommended.
Don't remind me again!
CANCEL
OK
Wi-Fi Display
Off

Always make a visual inspection of the proper UI orientation when making or receiving a call to avoid placing the incorrect end of the phone to your ear. During an active call, if the phone must be taken away from your ear (eg, switching hands or to the other ear) please use caution not to use the phone in an orientation opposite that of which was used to originally make or answer the call. Doing so could cause unwanted, albeit brief, exposure to additional RF to the user. Only the active receiver (speaker) serving as the "top" of the device will function during the call so holding the device inadvertently in the opposite orientation will result in not being able to hear the other caller from the receiver against the ear. The user just needs to rotate the device back to the correct position to continue the call. Use of third-party auto-answer type features is also not recommended.

3.3 Consulting your call memory

You can access your call memory by touching **RECENT** tab from the **Phone** screen to view Missed calls, Outgoing calls and Incoming calls.

4 Contacts .....

You can view and create contacts on your phone and synchronize these with your Gmail contacts or other applications on the web or on your phone.

4.1 Adding a contact

Touch on the Home screen, then touch the icon in the contacts list to create a new contact.

4.2 Importing, exporting and sharing contacts

From the **Contacts** screen, touch the icon to open the options menu, touch **Import/export**, then select **Import from SIM card**, **Export to SIM card**, **Import from storage**, **Export to storage** or **Share visible contacts**.

To import/export a single contact from/to your SIM card, select the contact you want to import/export, and touch the / icon to confirm.

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To import/export all contacts from/to your SIM card, touch the icon and then the / icon to confirm.

You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, Gmail, etc.

Touch a contact you want to share, touch the icon and **Share** from the contact details screen, and then select the application to perform this action.

4.3 Synchronising contacts in multiple accounts

Contacts, data or other information can be synchronized from multiple accounts, depending on the applications installed on your phone.

5 Messaging

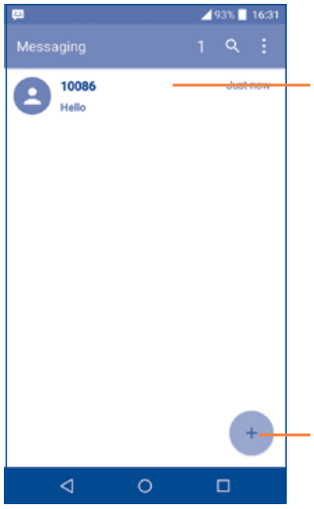
You can create, edit and receive SMS and MMS with this phone.

To access this feature, touch the Application tab from the Home screen, then select **Messaging**.

To check messages stored in your SIM card, touch the icon from the Messaging screen, then touch **Settings\ Manage SIM messages**.

5.1 Write message

On the message list screen, touch the new message icon to write text/multimedia messages.



Sending a text message

Enter the mobile phone number of the recipient in the **To** bar or touch to add recipients and touch the **Send message** bar to enter the text of the message. Touch the icon to insert emotions or icons. When finished, touch to send the text message.

An SMS of more than 160 characters will be charged as several SMS. Specific letters (accent) will also increase the size of the SMS. This may cause multiple SMS to be sent to your recipient.

Sending a multimedia message

MMS enables you to send video clips, images, photos, animations, slides, and sounds to other compatible phones and email addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or Subject or email addresses added.

6 Email

Besides your Gmail account, you can also set-up external POP3, IMAP or Exchange email accounts in your phone.

To access this feature, touch the Application tab from the Home screen, then select **Email**.

An email setup wizard will guide you through the steps to set up an email account.

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- Enter the email address and password of the account you want to set up.
- Touch . If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the email account settings screen to enter settings manually. Alternatively, you can touch **Manual setup** to directly enter the incoming and outgoing settings for the email account you are setting up.
- Enter the account name and display name in outgoing emails.
- To add another email account, you can touch the icon and **Settings**. Touch **Add account** to create.

To create and send emails

- Touch the icon from the Inbox screen.
- Enter recipient(s) email address (es) in the **To** field.
- If necessary, touch the icon beside **To** field to add **Cc/Bcc** to add a copy or a blind carbon copy to the message.
- Enter the subject and the content of the message.
- Touch to add an attachment.
- Finally, touch to send.
- If you do not want to send the mail right away, you can touch the icon and **Save draft** keys or touch the **Back** key to save a copy.

7 Getting connected .....

To connect to the Internet with this phone, you can use GPRS/EDGE/3G/4G networks or Wi-Fi, whichever is most convenient.

7.1 Connecting to the Internet

7.1.1 GPRS/EDGE/3G/4G

The first time you turn on your phone with your SIM card inserted, it will automatically configure your network service: GPRS, EDGE, 3G or 4G.

To check the network connection you are using, touch **Settings\More...\Mobile networks**, and touch **Access Point Names** or **Network operators**.

7.1.2 Wi-Fi

Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on your phone even without a SIM card inserted.

To turn Wi-Fi on and connect to a wireless network

- Touch **Settings\Wi-Fi**.
- Touch the switch to turn on/off Wi-Fi.
- The detailed information of detected Wi-Fi networks is displayed in the Wi-Fi networks section.
- Touch a Wi-Fi network to connect. If the network you selected is secured, you are required to enter a password or other credentials (you can contact the network operator for details). When finished, touch **CONNECT**.

7.2 Browser.....

Using the **Browser,** you can enjoy surfing the Web.

To access this feature, touch the Application tab from the Home screen, then select **Browser**.

To go to a web page

On the Browser screen, touch the URL box at the top, enter the address of the web page, and then confirm.

7.3 Connecting to a computer(1)

With the USB cable, you can transfer media files and other files between your microSD card/internal storage and the computer.

To connect your phone to the computer:

- Use the USB cable that came with your phone to connect the phone to a USB port on your computer. You will receive a notification that the USB is connected.
- If you use MTP or PTP, your phone will be automatically connected.

(1) You can change your default connection mode via **Settings\Storage** touch the icon**\USB computer connection**.

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Before using MTP, make sure that the driver (Windows Media Player 11 or higher version) has been installed.

To locate data you have transferred or downloaded in your microSD card/internal storage:

- Touch to open the applications list.
- Touch **File Manager**.

All data you have downloaded is stored in the **File Manager**. Here you can view media files (videos, photos, music and others), rename files, install applications into your phone, etc.

7.4 Sharing your phone's mobile data connection

You can share your phone's mobile data connection with a single computer via USB cable (USB tethering) or with up to eight devices at once by turning your phone into a portable Wi-Fi hotspot.

To turn on USB tethering or Portable Wi-Fi hotspot

- Touch **Settings\More...\Tethering & portable hotspot**.
- Touch the switch **USB tethering** or **Portable Wi-Fi hotspot** to activate this function.

These functions may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.

8 Find my location using GPS satellites.....

To activate your phone's global positioning system (GPS) satellite receiver:

- Touch **Settings\Location**.
- Touch the switch to turn on Google's location service.

You can then open Maps to find your location:

Use your phone's GPS satellite receiver to pinpoint your location within an accuracy as close as several meters ("street level"). The process of accessing the GPS satellite and setting your phone's precise location for the first time will require up to 5 minutes. You will need to stand in a place with a clear view of the sky and avoid moving. After this, GPS will only need 20-40 seconds to identify your precise location.

9 Data backup.....

This phone enables you to back up your phone's settings and other application data to Google Servers, with your Google Account.

If you replace your phone, the settings and data you've backed up are restored onto the new phone the first time you sign in with your Google Account.

To activate this function:

- Touch **Settings\Backup and reset**
- Touch the switch of **Back up my data**.

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When this function is activated, a wide variety of settings and data is backed up, including your Wi-Fi passwords, bookmarks, a list of the applications you've installed, the words you've added to the dictionary used by the onscreen keyboard, and most of the settings that you configure with the Settings application. If you deactivate this option, you stop backing up your settings, and any existing backups are deleted from Google Servers.

10 Factory data reset

To activate factory data reset:

- Touch **Settings\Backup and reset\Factory data reset.**
- Touch the **RESET PHONE**.

Resetting the phone will erase all of your personal data from internal phone storage, including information about your Google Account, any other accounts, your system and application settings, and any downloaded applications. If you reset the phone in this way, you're prompted to re-enter the same kind of information as when you first started Android.

When you are unable to power on your cellphone, you can perform a factory data reset by pressing the **Power** key and the **Volume up** key at the same time until the screen lights up.

11 Applications & Internal storage.....

11.1 Applications

With this phone, some built-in Google applications and other third party applications are available for your convenience.

With the built-in applications, you can

- Communicate with friends.
- Exchange messages or emails with friends.
- Track your location, view traffic situations, search for locations and get navigation information to your destination.
- Download more applications from the Google Play Store and more.

For more information about these applications, please check the online user manual at: www.alcatelonetouch.com.

11.2 Internal storage

Touch **Settings\Storage** to display the amount of internal phone storage used by the operating system, its components, applications (including those you downloaded), permanent and temporary data.

If a warning message comes up saying that phone memory is limited, you are required to free up space by deleting some unwanted applications, downloaded files, etc.

12 Making the most of your phone.....

You can download software upgrades for free from the website (www.alcatelonetouch.com).

12.1 Smart Suite

Smart Suite includes:

- **Contacts**

  Allows you to back up contact entries so that you don't have to worry about losing, breaking, switching phones or changing service providers.

- **Messages**

  Frees you from painstakingly inputting text on the keypads. All of your messages are easily accessible and well-organized.

- **Calendar**

  Allows you to sync events freely between your phone and Outlook and create and edit new events from a PC.

- **Photos**

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Allows you to easily import photos from your PC or the handset and organize them in different albums for better management.

- **Videos**

  Allows you to insert video files from your PC for playback and then upload them to a handset folder.

- **Music**

  Quickly search for your favourite songs on your PC, manage the ultimate Library, and enjoy the easiest digital jukebox in your own way.

- **Application**

  Allows you to import downloaded mobile applications and have them installed into your handset upon synchronization.

- **Backup**

  Allows you to back up your contacts, messages, calendar, photos and applications, then import the backup files to your phone.

Supported Operating Systems

Windows XP/Vista/Windows 7/Windows 8.

12.2 Upgrade

You can use the Mobile Upgrade tool or FOTA Upgrade tool to update your phone's software.

12.2.1 Mobile Upgrade

Download Mobile Upgrade from the ALCATEL ONETOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool). Your phone's software will now have the latest software.

All personal information will be permanently lost following the update process. We recommend you back up your personal data using Smart Suite before upgrading.

12.2.2 FOTA Upgrade

Using the FOTA Upgrade tool you can update your phone's software.

To access **System updates**, touch **Settings\About phone\ System updates**. Or you can touch icon to open the applications list. Then touch **System Updates**. When there is a new version can be updated, one indicator will be shown on **System updates** menu. If you want to update the system, please touch **System Updates** and then the button **Download**, after it is done please touch **Install** to complete the upgrade. Now your phone's software will be the latest version.

You should turn on data connection before searching for updates. Settings for auto-check intervals is also available once you restart the phone.

If you have chosen auto-check, when the system discovers the new version, dialog will pop up to choose download or ignore, the notification also will show in status bar.

All functions including emergency calls will not be active during FOTA installation.

Safety and use.....

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

- **TRAFFIC SAFETY:**

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

-do not place your mobile phone on top of the dashboard or within an airbag deployment area,

-check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

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• CONDITIONS OF USE:

You are advised to switch off the mobile phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

Please note that your phone is a unibody device, the back cover and battery are not removable. Do not attempt to disassemble your phone. If you disassemble your phone the warranty will not apply. Also disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your mobile phone with care and keep it in a clean and dust-free place.

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture).

Over 55°C (131°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone.

Do not use the mobile phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed of in municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones.

All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Play at the farthest distance possible from the screen.

When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

-Take a minimum 15-minute break for every hour of game playing.

-If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.

-If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

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• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY:

Please note your phone is a unibody device, the back cover and battery are not removable. Observe the following precautions:

- Do not attempt to open the back cover,
- Do not attempt to eject, replace and open battery,
- Do not punctuate the back cover of your phone,
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C.

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at http://www.gowirelessgogreen.org/

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger:	Input: 100-240 V, 50/60 Hz, 200 mA
	Output: 5 V, 1A
Battery:	Lithium 2000 mAh

• RADIO WAVES:

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model mobile phone when tested is 1.44 W/Kg for use at the ear and 1.36 W/Kg for use close to the body.

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While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the mobile phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.ctia.org/

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules and Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause harmful interference

(2) this device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 15 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Mobile Limited is stored in accordance with applicable data protection legislation. For these purposes TCL Mobile Limited implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

(i) the technical possibilities available,

(ii) the costs for implementing the measures,

(iii) the risks involved with the processing of the personal data, and

(iv) the sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

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• LICENSES

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ALCATEL ONETOUCH 6039A Bluetooth Declaration ID D025403

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You have purchased a product which uses the open source (http://opensource.org/) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public License and Apache License.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCT.

You may download the source codes from http://sourceforge.net/projects/alcatel/files/. The provision of the source code is free of charge from internet.

Hearing Aid Compatibility

Your mobile phone is rated: «For Hearing Aid», to assist hearing device users in finding mobile phones that may be compatible with their hearing devices.

This device is HAC M3 compatible. Reference ANSI C63.19-2011

For more information please visit our website http://www.alcatelonetouch.com

FCC ID: RAD544

(1) It depends on countries.

General information .....

- **Website:** www.alcatelonetouch.com
- **Facebook:** www.facebook.com/ALCATELONETOUCH
- **Twitter:** http://www.twitter.com/alcatel1touch
- **Hot Line Number:** In North America, call 855-368-0829 for technical support.
- **Electronic labeling (Elabel) path:** Touch Settings/Regulatory & Safety or input "*#07#", you can find more information about labeling[1].

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM/GPRS/EDGE in quad-band with 850/900/1800/1900 MHz, UMTS in quad-band (850/900/1900/2100) and LTE FDD: B1/2/4/7/28.

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com.

Protection against theft[2]

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen.

(1) It depends on countries.

(2) Contact your network operator to check service availability.

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Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services.
TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

TCT Mobile Inc. Warranty

TCT Mobile Inc. warrants to the original retail purchaser of this wireless device that should this product or part thereof during normal consumer usage and condition be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt from an authorized sales agent. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

The limited warranty for your wireless device will be voided if any of the following conditions occur:

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by TCT Mobile Inc.;
- Modification or repair performed by individuals not authorized by TCT Mobile Inc. or its affiliates;
- Changes to the device operating system by the user or third party applications;
- Acts of god such as inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation;
- Removal or altering of the wireless device's event labels or serial numbers (IMEI);
- Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines;
- Rooted devices
- Damage as result of physical abuse regardless of cause

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile Inc. or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.
How to obtain Support: Contact the customer care center by calling 855-368-0829 or going to (http://www.alcatelonetouch.com/usa/). We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition, you may utilize our out of warranty repair options.
How to obtain Hardware Service within the terms of this warranty: Create a user profile (alcatel.finetw.com) and then create an RMA for the defective device. Ship the device with a copy of the original proof of purchase (e.g. original copy of the dated bill of sale, invoice) with the owner's return address (No PO Boxes accepted), wireless carrier's name, alternate daytime phone number, and email address with a complete problem description. Only ship the device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center. TCT Mobile Inc. is not responsible for devices that do not arrive at the service center or are damaged in transit. Insurance is recommended with proof of delivery. Upon receipt, the service center will verify the warranty conditions, repair, and return your device to the address provided in the RMA.

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Troubleshooting.....

Before contacting the service center, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use **Factory data reset** and the upgrade tool to perform phone formatting or software upgrading (to reset factory data, hold down the **Power** key and the **Volume up** key at the same time). ALL User phone data: contacts, photos, messages, files, and downloaded applications will be permanently lost. It is strongly advised to fully back up the phone data and profile via Smart Suite before doing formatting or upgrading.

and carry out the following checks:

My phone cannot be switched on or is frozen

- When the phone cannot be switched on, charge for at least 20 minutes to ensure the minimum battery power needed, then try to switch on again.
- When the phone falls into a loop during power on-off animation and the user interface cannot be accessed, press and hold the Volume down key to enter Safe Mode. This eliminates any abnormal OS booting issues caused by 3rd party APKs.
- If neither method is effective, please reset the phone using the Power key and the Volume up key, (holding both together).

My phone has not responded for several minutes

- Restart your phone by pressing and holding the **Power** key for more than 9s.

My phone turns off by itself

- Check that your screen is locked when you are not using your phone, and make sure the **Power** key is not mis-contacted due to unlocked screen.
- Check the battery charge level.

My phone cannot charge properly

- Make sure you are using the ALCATEL ONETOUCH charger included in the box.
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible.

My phone cannot connect to a network or "No service" is displayed

- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My phone cannot connect to the Internet

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card

- Make sure the SIM card has been correctly inserted (see "**Inserting or removing the SIM card**").
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls

- Make sure you have dialed a valid number and have touched .
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in flight mode.

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in flight mode.

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The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number.

I cannot find my contacts

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the **Volume Up/Down** key.
- Check the network strength .
- Make sure that the receiver, connector or speaker on your phone is clean.

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an ALCATEL ONETOUCH accessory.

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories).

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability.

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

I am unable to send and receive MMS

- Check your phone memory availability as it might be full.
- Contact your network operator to check service availability and check MMS parameters.
- Verify the server center number or your MMS profile with your operator.
- The server center may be busy, try again later.

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key).

I am unable to connect my phone to my computer

- Install Smart Suite.
- Check that your USB driver is installed properly.
- Open the Notification panel to check if the Smart Suite Agent has activated.
- Check that your computer meets the requirements for Smart Suite Installation.
- Make sure that you're using the cable included in the box.

I am unable to download new files

- Make sure there is sufficient phone memory for your download.
- Check your subscription status with your operator.

The phone cannot be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users .
- Make sure that the two phones are within Bluetooth's detection range.

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for a long time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

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The phone will become warm following prolonged calls, game playing, internet surfing or running other complex applications.

- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.

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without prior notice.

All "Signature" ringtones embedded in this phone have been composed, arranged and mixed by NU TROPIC (Amar Kabouche).

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